Checklist for Accessible Court Information

Navigating the court system can be hard. Using simple and accessible information can help people understand their obligations and get to court. Use this checklist to improve to public-facing information, like court websites.

Can users easily...

- ☐ See the date and time of their court hearing?
- ☐ Learn how to get to court, including parking and transportation resources?
- ☐ Learn where to go once in the courthouse?
- ☐ Learn what to expect in court?
- ☐ Enroll for court reminders?
- ☐ Figure out who to contact about their case?
- ☐ Pay any outstanding court debts?

Does your website...

- ☐ Have clear language no higher than a 6th grade reading level?
- ☐ Offer information in multiple languages?
- ☐ Work for mobile users?
- ☐ Make it clear where information is and who it is for?
- ☐ Answer common questions users might have?
- ☐ Use visuals to supplement text?

Want to Learn More?

Explore tools to improve the readability of your court website here and here. Consult other checklists like the Legal Help Website Design Review Checklist or the Checklist for Plain Language on the Web.

For example of an accessible website, the National Center for State Courts highlighted this site from Hamilton County, OH.

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