# North Carolina Court Forms: Opportunities for Improvement

Stakeholders participating in the North Carolina Court Appearance Project <u>recommended</u> simplifying state forms to make them more accessible, practical, and easy to read. Here are some suggestions on how to do that for the state's summons & citation forms.

### **Criminal Summons Form**

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### A. Make Forms Shorter

This is only the first page; the full form is 10 pages long. Consider ways to make forms shorter.

## **B.** Make Consequences Clear

Consequences for missing court are at the end of this paragraph, in small print, using legal terms. Including an eye-catching section that clearly explains consequences for missing court can help people understand their obligations.

# **C. Highlight Court Appearance Information**

Moving court appearance information to the top of the form can help make sure people don't miss it.

## D. Put All Appearance Information in One Section

While court appearance information is at the top of this form, it's separated from the section about consequences. Putting all appearance-related information in one section, and using a different color or header to highlight it, can be helpful.

## Want An Example of Redesigned Forms?

ideas42 helped stakeholders redesign forms to make court appearance information more accessible. See their redesigned forms for Harris County, TX, <u>here</u> and for New York City <u>here</u>.